

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28th day of June 2019
C. G. No: 35/2018-19/Nellore Circle**

19-20

Present

**Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar**

**Chairperson
Member (Finance)
Member (Technical)
Independent Member**

Between

R. Ravi Kumar Reddy,
C/o. M/s. Manjula Sweets & Bakery,
Podalakur (M),
Nellore Dt.

Complainant

AND

1. Assistant Accounts Officer/S-ERO/Podalakur
2. Assistant Executive Engineer/O/Podalakur
3. Deputy Executive Engineer/O/Podalakur C& O
4. Executive Engineer/O/Nellore Rural

Respondents

ORDER

1. Complainant presented a complaint stating that he is having service No.3521337004824 and paying the bills regularly. But during the month of 04/2019 an amount of Rs.30,100/- was included in the bill. On his enquiry the AE has informed that additional load amount was included in the bill. He has not availed any additional load. Hence requested to revise the bill.
2. Respondents No.1,2,3 and 4 filed their joint written submission wherein they have stated that the complainant is availing supply for M/s. Manjula Sweets and Bakery, Podalakur and the service is under Cat-II. The complainant has not installed rated capacitors and hence RMD exceeded and the additional load amount was included in the bill. Based on this complaint respondent No.2 has inspected the service and explained the complainant about the actual load he is availing. After that the complainant having convinced with the explanation paid Rs.30,100/- towards additional load charges. The respondents have also enclosed letter of the complainant addressed to respondent No.2 wherein he has confirmed about the explanation of the respondents and expressed his satisfaction.
3. In view of the above the complaint is disposed off in favour of the respondents.

DESPATCHED
DATE *14/7*

C.G.No:35/2019-20/Nellore Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th June 2019.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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